



May 7th, 2020



Patient Participation and advocacy

Cecilia Rodríguez Ruiz



Global Genomic
Medicine Collaborative

—

99%





1

PATIENT EMPOWERMENT – an attitude

The process by which the patient gains control over decisions and actions on his health. Necessary factors include (1) patient's understanding of their role; (2) the acquisition of sufficient knowledge to interact with their health care provider; (3) patient skills; and (4) presence of a facilitating environment.

2

PATIENT ENGAGEMENT – a relationship

Engagement is the degree of active involvement people have in taking care of their own health and in shaping their care systems. It is in essence a relationship meaning that depending on how people interact, the relationship can develop and progress.

3

CO PRODUCTION - an interactive process

Not just a health care term: Means two parties working together to facilitate the provision of a service from one to the other. Co-production is the foundation for improvement in health care.



RESEARCH



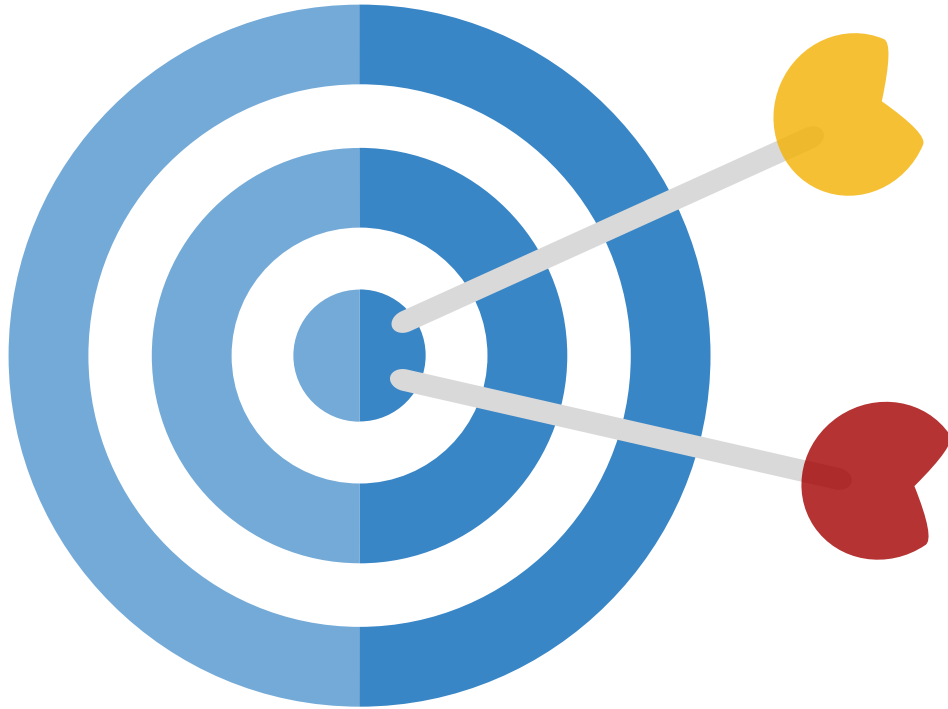
PEER EDUCATION



POLICYMAKING



ACCOUNTABILITY



OUTCOMES

- Define
- Measure

EVIDENCE

- Right format
- Right time



ANALYSE AND PLAN

Working with patients
and carers to monitor
services

Working with patients
and the public to
procure services



ENGAGEMENT
STRATEGY
CULTURE AND
SYSTEMS



DESIGN AND IMPROVE

Working with
communities to identify
needs and aspirations

Working with the public
to plan and transform
services



MONITOR AND LEARN

Working with patients
& carers to improve
quality & safety

THE ENGAGEMENT CYCLE

NHS



A grayscale landscape photograph featuring a range of mountains. The foreground is dominated by dark, jagged, and rocky terrain. In the middle ground, several mountain peaks are visible, with patches of snow or light-colored rock on their slopes. The sky is overcast and gray, blending into the mountain tops. The overall mood is somber and rugged.

**More efficient and effective
services and more centered
person care can be delivered
if we LISTEN to people.**



THANK YOU

[@ceciarod](#)

cecilia.rodriguez@umayor.cl

